



## Horizons Diagnostics, L.L.C.

### Appointment Cancellation and Telephone Charge Policies

It is the policy of Horizons Diagnostics, L.L.C. to charge for missed appointments. If you are unable to keep your scheduled appointment, we ask that you call and cancel at least 24 hours prior to the appointment time. If notice of cancellation is not received, there will be a fee billed to the patients account. The charges are based on the type of appointment that is missed.

Regular office visits or lab visits will be billed at \$25.00.

New Patient visits and annual physical appointments will be billed at \$50.00.

Procedure visits, to include ultrasounds, dexa scans, etc will be billed at \$100.00.

If you miss three consecutive appointments there is a possibility of being discharged from our practice due to non compliance.

Horizons Diagnostics also charges for phone calls returned to patients by physicians or office staff. These calls could be in reference to medical advice and/or treatment over the phone. Charges for telephone calls range from \$25.00 to \$40.00 per call.

By signing you acknowledge that you are aware of the policy of charging for missed appointments and telephone calls regarding medical advice or treatment. Neither of these charges will be billed to insurance, they are the responsibility of the patient.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
DOB

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness Signature

\_\_\_\_\_  
Date